Thredbo Groups

Winter 2027
Group Terms and Conditions

Contact details

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Group Terms and Conditions

Thredbo Groups constantly reviews and updates our school group products and booking process from season to season. If you have booked with us previously, please be mindful, we require all our groups to adhere to our Group Terms and Conditions, regardless of how prior bookings have been completed.

1. Booking Information and Confirmation

- Group booking requests to be submitted via the Thredbo provided online form
- Group booking requests received later than 3 weeks prior to the arrival date will be subject to tighter timeframes
- Group booking requests are reviewed and confirmed based on availability
- Priority of lesson allocation spots/ resort activity times will be given to schools who booked and attended Thredbo the previous Winter season
- After the notified cut-off date for returning schools, bookings will be allocated based on first served basis on submitted booking request
- After booking request review, confirmed booking requests will receive a Proforma Tax Invoice via email, within 14 days from original request submission date
- Requested days and times for the lift and lesson package and add on products may not be available due to the demand of the products, in which case alternate times or dates will be offered
- On confirmation of booking request, a $200.00 non-refundable deposit is required to secure the booking
- Payment of the $200 non-refundable deposit is due 7 days after confirmation email date
- If no deposit payment has been received by the set date outlined by Thredbo Groups, the confirmed lesson allocation spot is forfeited, and allocation is subject to availability

2. Payment Information

- Final payment must be paid for at least 7 days prior to arrival by direct deposit or credit card
- Payment is per group. No individual payments will be accepted.
- Payment is non-refundable and cannot be reallocated to other groups or future seasons
- Kosciuszko Thredbo Pty Ltd does not accept DINERS cards.
- Thredbo payment methods are subject to change at any time.
- If choosing the Direct Deposit method, the group must wait until a reference number is provided on the proforma tax invoice, with this reference number quoted. Please allow 3 business days for Direct Deposit to clear.
- Groups are requested to provide an emailed remittance advice to efficiently match payment to orders.
- Payment options are Direct Deposit or Credit Card

3. Cancelation Policy

- After deposits have been received, if bookings are cancelled prior to final payment, the $200 deposit is forfeited and cannot be reallocated to other groups or future trips to Thredbo
- Cancellations of group bookings are not accepted after final payment has been received by Thredbo or within 7 days of your arrival date
- Students no longer able to attend due to injury or illness may be eligible to a MyMoney credit

Note: The above is subject to change and Schools will agree to the updates when providing T&C's acknowledgment via the Student and Teacher Data form.

- MyMoney can be used at valid Kosciusko Thredbo venues
- A medical certificate is required for any injury credit application
- MyMoney can be applied to group individuals after written approval from the group payee

4. Blackout Period and Pricing Seasons

- Thredbo only accepts school group bookings Monday to Friday with no access to weekend visitation or during the BLACKOUT period.
- Pricing seasons and availability:
  - 14 June – 25 June VALUE pricing
  - 28 June – 2 July PEAK pricing (limited availability)
  - 5 July – 16 July BLACKOUT (No Availability)
  - 19 July – 3 September PEAK pricing
  - 6 September – 1 October VALUE pricing
- No schools will be able to book under the School Group booking process, products or rates during the BLACKOUT period or weekend visitation. Retail rates and online booking process via the Thredbo Online shop apply.

5. Ticketing Conditions

- Bona fide school groups must consist of 20 or more paying students to receive the relative offer
- Bona fide school groups 7years old to Year 12 will be charged at the student rate
- School Group lessons are not available for children under 7 years of age
  - Please refer to the Thredboland and Kids Programs page on the Thredbo website
- Bona fide school groups will receive 2 teachers free for every 10 paying students
- ALL products must start on the same day
- All students and teachers will be allocated the same product and add-ons for the entire group
  - Note: exception to this is the Day 1 afternoon lesson included for Students only
- Lift & Lesson product duration can be selected from the durations below:
  - 1 Day – product can start on Monday, Tuesday, Wednesday, Thursday or Friday
  - 2 Days – product can start on Monday, Tuesday, Wednesday or Thursday
  - 3 Days – product can start on Monday Tuesday or Wednesday
  - 4 Days – product can start on Monday or Tuesday
  - 5 Days – product can start on Monday only
- All Lift & Lesson Product durations are for consecutive days

6. Student Lift and Lesson Product

- Mandatory morning lesson at either 8.30am or 10.30am time slot matching the duration selected
- Lesson times at either 8.30am or 10.30am (remain the same for entire duration of the product)
- Full day lift pass, matching the duration of the product is included
- A mandatory 2-hour afternoon lesson is included for all students for Day 1
- All ability level students are required to have an afternoon 2-hour lesson at 1.30pm on Day 1
- All school group lessons meet on Friday Flat at the School Group Meeting Area
- Student lessons meet 15 minutes prior to start times. i.e. 8.15am, 10.15am
- For the 1.30pm afternoon lesson, the meeting time is 1.15pm
- School Group lessons based on a 1:10 ratio for class allocation, not purely ability based:
  - In some cases, school group lessons may result in split-ability classes of the same discipline
  - Lesson classes require a minimum of 5 students per discipline (ski or snowboard), at the same ability level, provided the minimum 20 paying student requirement is met for the total group
- Discipline numbers (skier / snowboarder split) is required and used for confirming a group booking request:
  - Changes to these can be requested however subject to availability
  - On-snow changes will be limited, so early requests improve chances of accommodating
- Student ability level is required via the Thredbo provided Student and Teacher data form
- Split-ability level within the same class may result dependent on student numbers per discipline (ski / snowboard)

7. Teacher Lift and Lesson Product

- Lift pass duration matches student consecutive product duration
- Thredbo offers School Group Teachers a lift product, receiving 2 teachers free for every 10 paying students
- Teachers/Supervisors with School Groups can attend student lessons:
    - This attendance is in a shadow capacity, with no instruction provided to the teacher/supervisor
    - Teachers/Supervisors must be above the ability of the group they are shadowing
- Teachers/Supervisors can elect to add-on an adult lesson:
    - Adult lessons: 2- hour duration (starting either 9:15am or 11:20am)
    - Please note this is a separate class at a different time to the student lesson
- Teachers/Supervisors are responsible for students riding responsibility outside of their lesson time and maintaining the group's overall respect towards staff and other guests
- Teachers/Supervisors are responsible for the drop off and collection of students to their instructors at the School Group meeting area for each lesson
- In line with Thredbo management of non-compliance to the Alpine Responsibility Code and Terms and Conditions: if students, teachers/supervisor are found to have acted in a Dangerous Manner or to be in a closed area, lift passes may be suspended or cancelled by Thredbo
- As per the NSW guidelines for Teacher/Supervisors: reasonable steps must be taken to demonstrate that students understand and will adhere to the Alpine Responsibility Code

8. Non-Compliance and Lift Restrictions

- Student non-compliance in lesson participation, including the Day 1 mandatory afternoon lesson may result in the restriction of lift access for the duration of lessons, or an extended period determined by Thredbo
- Lift access will be restricted for students who do not actively and respectfully participate in lessons
- Teacher/Supervisor lift access may also be restricted resulting from student non-compliance

9. Customer Data Form and Lesson Class Lists

- At least 2 weeks prior to the group's arrival, the completed student and teacher data form is to be submitted (including ability level, in-resort contact details, and any medication/allergies/individual considerations Thredbo staff should be aware)
    - Any change to final numbers will be reviewed and subject to availability
    - Including increase in total numbers or change to the ski/snowboard discipline split
- The Consent form and Terms and Condition must be agreed to in the student teacher data collection form
- Thredbo Groups will not accept any other student and teacher data forms other than the supplied Thredbo student and teacher data form
- Final student and teacher numbers provided will be used to generate a final Proforma Invoice for payment
- Final Student discipline allocation and ability will be utilised for the pre-allocation of the student lesson Class Lists
- Thredbo Snowsports will pre-allocate the Lesson Class List and provide this back to the group prior to arrival to manage any amendments in advance to on-snow organisation
- Any students with individual considerations related to their lesson experience needs to be communicated to Thredbo Groups as soon as possible.
    - If advised on the customer data form, this may restrict options in arrange additional assistance
- Some individual conditions and learning ability considerations require advanced planning, and, in some cases, additional costs to safely accommodate participants in the school group program may be required.

10. Rental Conditions and Information

- Rental equipment is collected from Friday Flat
- Equipment rental collection times and return times will be arranged prior to arrival
- Rental collection times are booked in half hour intervals. Arriving late to your allocated time may put you behind the last group booked resulting in on-snow delays
- Groups with an 8.30am lesson time must be ready for rental collection from 7.30am to allow sufficient time to ensure on time lesson departure
- The student and teacher data collection form MUST be completed and returned no later than 14 days prior to the group’s arrival to pre-arrange the rental process

- The Unaccompanied Minor Rental Form must be agreed to in the student teacher data collection form
- Valet Equipment storage locker rental add-on available for groups for rent through Thredbo
    - Night storage of ski and snowboard equipment only. Helmets, Boots and other items remain with the group and need to be taken off site each day
- Rental collection time, equipment lockers are subject to availability and confirmed on the proforma tax invoice
- Clothing rental includes insulated jacket and waterproof pant pack (no separate item price)
- Google and Gloves cannot be rented, however can be purchased and must be pre-arranged
    - If purchasing glove and goggle in resort, the full retail rate will be charged
- Groups who rent through Thredbo Groups will be provide a complimentary lanyard and plastic sleeve.

11. Thredbo Alpine Coaster Conditions and Information

- It is very important the group arrives at the scheduled activity on time
- Alpine Coaster operation hours may change depending on the intended trip date
- Please note this is not an exclusive booking, with the group lining up in the same line as resort guests and waiting for their ride but need to be lining up at their designated activity time.
- The Alpine Coaster can be affected by weather conditions, and times may need to be adjusted on the day
- To ride the Alpine Coaster on your own you must be 8 years of age or older and over 135cms tall
- Students under 8yrs will double up with a responsible adult (15yrs +), but all riders require a paid pass

12. School Lunches Conditions and Information

- Lunch order requirements must be prebooked at least 14 days in advance (pending availability)
- Teacher/Supervisor and Students are at the one rate. There are no free of charge meals
- 50min booking in the designated area reserved for school groups, at their allocated time
- Lunch examples are a guide on what will be on offer, not all options may be available on certain days
- Any dietary requirements must be advised 14 days in advance via the student and teacher data form
- Cancellation of lunch orders must be 7 days in advance

13. Thredbo Leisure Centre Conditions and Information

- All school groups must adhere to the Thredbo Leisure Centre – Conditions of Entry.
- Thredbo Leisure Centre staff adhere to the RLSSA Keep Watch Program.
- Mission Inflatable usage requires all students to complete a 25m swim test using the Freestyle swimming technique and the unassisted exiting of the pool over the high end of the pool.
- It is very important to arrive at your scheduled activity on time to assure your group does not miss out.

Additional Terms and Conditions

Note: By booking through Thredbo Groups, you are agreeing to our Terms and Conditions on behalf of all participants in your group. Additional terms and conditions below will be available closer to the Winter 2026 season. When updated, these can be accessed via our website Thredbo Terms and Conditions
The information provided above is required to be read in conjunction with the Thredbo Winter School Group Rates and Product document. Information presented is correct at time of publishing however, Kosciuszko Thredbo Pty Ltd ABN 95 000 139 015 reserves the right to change at any time without notice, specifications, activities or prices without incurring obligations. Thredbo has the right to cancel any bookings at any time.