

CONTRACT FOR SEASON LIFT AND RESORT ACCESS – 2025/26

GRAVITY SEASON PASS

RISK WARNING:

RECREATIONAL ACTIVITIES (INCLUDING SKIING, SNOWBOARDING, USING LIFTS, ALPINE COASTER, MOUNTAIN BIKING AND TO A LESSER DEGREE HIKING) INVOLVE A SIGNIFICANT RISK OF PHYSICAL HARM OR PERSONAL INJURY INCLUDING PERMANENT DISABILITY AND/OR DEATH TO PARTICIPANTS. ANY SUCH INJURY MAY RESULT NOT ONLY FROM YOUR ACTIONS BUT FROM THE ACTION, OMISSION OR NEGLIGENCE OF OTHERS.

Issued by Kosciuszko Thredbo Pty Ltd (referred to throughout as 'us', 'we', 'our') as operator of the Thredbo Alpine Resort ('Resort' or 'Thredbo').

TERMS AND CONDITIONS OF USE

By using your lift pass or accessing the Resort you acknowledge that you have read and understood, and agree to be bound by, these Terms and Conditions of Use. Any adults who are parents or guardians of children who are unable to accept these Terms and Conditions of Use in their own capacity, do so on their behalf and must ensure they comply with them. Separate and additional terms and conditions may apply to the use of some of our facilities, equipment and services.

These Terms and Conditions of Use refer to various rights that may be exercised in our discretion, and the discretion of our staff. Mountain based recreational activities can be dangerous, and as a result we need the right to do so. We will, however, endeavour to ensure those rights are exercised in accordance with all applicable laws, and having regard to the need to protect staff, customers, property and equipment.

General provisions:

1. You must observe the Alpine Responsibility Code (as set out below, and as may be updated in our discretion by notices displayed throughout the Resort) and conduct yourself in a safe, responsible and controlled manner at all times.
2. The use of any snow or mountain sport equipment or devices, whether recreational or otherwise, other than skis or snowboards during our snow season (and mountain bikes when permitted, or other equipment we approve in our discretion) is not permitted within the Resort boundary. Tobogganing and general snow-play is also not permitted within the Resort boundary.
3. You must read and comply with all signs and follow all directions given by us and our staff, and by any public health official or law enforcement officer.
4. You acknowledge that the risks associated with mountain based recreational activities are not always prominent, conspicuous or physically observable and you accept those risks nonetheless.

Limitations and exclusions of liability:

1. This section contains limitations and exclusions on our liability. Those limitations and exclusions are not intended to apply in any circumstances where the law does not permit us to do so, whether under the Competition and Consumer Act 2010 (Cth), the Civil Liability Act 2002 (NSW) or otherwise.
2. You engage in any recreational activity at your own risk.
3. Where we provide "recreational services" as defined in the Competition and Consumer Act 2010 (Cth) (which include sporting activities or similar leisure time pursuits), to the maximum extent permitted by that legislation we exclude all liability to you for personal injury (as defined below) arising out of any failure by us (or our employees or agents) to comply with any consumer guarantees applying under that legislation (including those set out in the Australian Consumer Law). For these purposes, "personal injury" means:
 - a. death;
 - b. any physical or mental injury of an individual (including the aggravation, acceleration or recurrence of such an injury);
 - c. the contraction, aggravation or acceleration of a disease of an individual; and
 - d. the coming into existence, the aggravation, acceleration or recurrence of any other condition, circumstance, occurrence, activity, form of behaviour, course of conduct or state of affairs in relation to an individual:
 - i. that is or may be harmful or disadvantageous to an individual or community; or
 - ii. that may result in harm or disadvantage to an individual or community.
4. Where liability cannot be excluded, we limit our liability to the maximum extent permitted by law.
5. Without limiting paragraph 2 above, all warranties, representations or conditions relating to the services we provide (whether express or implied and whether arising out of contract, at common law or under statute) not set out in these Terms and Conditions of Use are excluded.
6. We are not liable to you (on any basis) for any indirect or consequential loss or damage to you.
7. However, nothing limits our liability for representations or other communications (either oral or written) made by us, where by law such liability cannot be excluded.

8. The term “including” in these Terms and Conditions of Use is not a term of limitation.

2025/26 Thredbo Summer Season Pass INCLUSIONS BY TYPE:

Thredbo Season Lift Pass:

1. Mountain Bike Park access
 - a. valid from Saturday 15 November 2025 to Sunday 26 April 2026.
2. Thredbo season scenic lift access
 - a. valid from Tuesday 7 October 2025 to Friday 5 June 2026.
3. Thredbo Leisure Centre access valid from Tuesday 7 October 2025 to Friday 5 June 2026.
 - a. Includes access to Pool, Gym, Sports Hall & Squash
 - i. Excludes: Pool Inflatables, Zero Gravity Trampoline Sessions, Fitness Classes & Personal Training Sessions. Season Pass holder rates available.
 - b. Click [here](#) for Leisure Centre Conditions of Entry
4. 1 x Alpine Coaster Ride
 - a. Valid for 1 ride valid from Tuesday 7 October 2025 to Friday 5 June 2026.
 - b. Click [here](#) for full terms on Alpine Coaster usage.
5. Golf Course Access
 - a. Valid for 1 round of golf per day valid from Tuesday 7 October 2025 to Friday 5 June 2026.
 - b. Weather dependent.
 - c. Tee times are not required.
 - d. Golf club rental is not included. Golf clubs can be rented separately online or at Guest Services Valley Terminal.
 - e. Proof of purchase to be carried at all times.
6. Tennis Court Access
 - a. Valid for 1 hour of tennis per day valid from Tuesday 7 October 2025 to Friday 5 June 2026.
 - b. Weather dependent.
 - c. Court bookings can be made as follows:
 - i. By email: guestservices_thredbo@evt.com
 - ii. By phone: 1300 020 589. Customer Support office hours are generally 8.30am to 4.30pm during the summer season.
 - iii. If in person, at Thredbo Guest Services Valley Terminal. Office hours are generally 8.30am through 4.30pm daily during the summer season.
 - d. Tennis racquet rental is not included. Tennis racquets and balls can be rented separately online or at Guest services Valley Terminal.
 - e. Please ensure that the court is vacated at the required times to ensure other bookings are not impacted.
 - f. Proof of purchase to be carried at all times.
7. Thredbo Mountain Bike Season Pass Benefit Program:
 - a. 6 x 1 Day Bring a Friend Vouchers providing a 20% discount off the Thredbo in-resort rate on a 1-day MTB lift pass or 1 day MTB Adventure Pass:
 - i. Thredbo Bring a Friend vouchers can only be redeemed online via shop.thredbo.com.au
 - ii. Access Bring a Friend vouchers via the My Account section of the Thredbo Online Shop.
 - iii. Redeemed Bring a Friend vouchers cannot be reinstated for any reason.
 - iv. Unused Bring a Friend vouchers expire Sunday 26 April 2026 and cannot be transferred to another season.
 - v. Bring a Friend Vouchers excluded on the 80 Years & Over Mountain Bike Season Pass.
 - b. 2026 Cannonball Event Entry Discount
 - i. Save 20% off Multi Event Entry
 - ii. Save 10% off Individual Event Entry
 - iii. For the pass holder only
 - c. 2026 Interschools Event Entry Discount
 - i. Save 20% off Multi Event Entry
 - ii. Save 10% off Individual Event Entry
 - iii. For the pass holder only
 - d. Up to 50% off Alpine Coaster 1 and 3 ride passes:
 - i. Available for purchase via the Thredbo Online Shop after completing your Thredbo Season Lift Pass purchase.
 - ii. Discount applicable for the Thredbo Season Pass Holder only.
 - iii. Expired & Un-used rides are not transferrable to another date or season.
 - e. 10% off Food & Beverage at Thredbo owned outlets:

- i. Available at: Thredbo Bakery, Cascades Restaurant, The Local Pub, Alpine Pizzeria, Friday Flat Bar & Bistro, Merritts Mountain House, Eagles Nest Restaurant, Black Sallees, Izakaya By Yamagen.
 - 1. Excludes Alpine Bar
 - ii. Discounts excluded on already discounted items or specials. E.g. Happy hour, special promotions, mountain experiences and events.
 - iii. Current MyThredbo Card required to obtain discount.
 - f. Up to 20% off 2 Hour Private MTB Clinics:
 - i. Available for purchase via the Thredbo Online Shop after completing your Thredbo Mountain Bike Season Lift Pass purchase.
 - ii. Cannot be applied to already discounted private lessons.
 - g. Retail Discounts:
 - i. Get exclusive season pass holder retail offers from our MTB partners at Thredbo MTB Retail with discounts ranging from 10% - 50%
 - 1. Discounts excluded on already reduced items or specials
 - 2. Sales periods, discounts & offers will be announced throughout the season.
 - ii. Current MyThredbo Card required to obtain discount.
 - h. 20% off Thredbo Leisure Centre: Pool Inflatables, Zero Gravity Trampoline Sessions, Fitness Classes & Personal Training Sessions.
 - i. Bookings essential for Zero Gravity Trampoline Sessions, Fitness Classes & Personal Training Sessions.
 - ii. Pool inflatables require participants to swim 25m with a recognised swimming stroke.
8. Complimentary Thredbo Season Pass Protection in accordance with the terms and conditions outlined below.

Thredbo MTB Season Lift Pass:

1. Validity and Use
 - a. Your lift pass is valid only for the period specified or selected at the time of purchase.
 - b. It must be used solely by the named pass holder and only on the dates for which it was validly purchased.
 - c. The age category assigned to the lift pass (e.g. child, youth, adult, senior) must accurately reflect the pass holder's age as at the first date of product usage.
 - d. The pass remains our property at all times and:
 - i. must not be resold or altered in any way;
 - ii. is valid only for the assigned pass holder and cannot be transferred to another person.

Any breach of these conditions will result in the cancellation of the lift pass and may invoke police action. Where we have reason to believe that a lift pass has been transferred to another person, or eligibility for an age category has been misrepresented, no refund will be provided or credit payable for the purchase price of the cancelled pass, even if a portion of the pass remains unused.
2. Verification Requirements
 - a. You must carry your lift pass at all times and present it upon request by our staff at lift access points.
 - b. If asked, you must also provide photo ID to confirm you are the valid pass holder.
3. Refunds

Subject to any refund rights you have under the Australian Consumer Law, you will not be refunded in whole or in part if:

 - a. you do not comply with these terms and conditions and your lift pass is cancelled as a result;
 - b. any facilities are not operating for any reason, including weather, safety or any other operational closure, restriction or limitation or as directed by our staff in their discretion;
 - c. any portion of the pass remains unused.
4. Instruction Restrictions
 - a. Your lift pass does not entitle you to provide or receive MTB instruction.
 - b. Instruction must be arranged separately through authorised staff or agents.
 - c. Any unauthorised instruction is strictly prohibited unless prior written consent is granted.
5. Behaviour and Conduct

Thredbo maintains a zero-tolerance policy for unsafe, unacceptable or unlawful behaviour. Your lift pass may be cancelled at any time if:

 - a. you fail to comply with these terms and conditions or the Alpine Responsibility Code;
 - b. we otherwise consider appropriate in our discretion to protect our staff, customers, property and equipment, including in response to unacceptable behaviour by you that includes physical or verbal abuse, threats, harassment or any form of aggression toward staff or other guests;
 - c. you have engaged or attempted to engage in any unlawful conduct;
6. Concussion

Thredbo takes concussion seriously to protect the welfare of both our lift pass holders and our staff. If:

 - a. you are involved in an incident where there is potential for concussion. In such cases, a doctor's certificate or suitable medical clearance is required to reactivate your pass.

MyThredbo Cards:

1. A MyThredbo Card is required for all Thredbo lift, lesson and rental products.
2. If your MyThredbo Card:
 - a. is damaged and no longer grants you access to Thredbo Facilities, a replacement MyThredbo Card will be issued to you upon request subject to payment by you of \$5.00; or
 - b. has been lost or stolen, you must immediately report this to Thredbo Guest Services on 1300 020 589 or by visiting a Thredbo Guest Services Office. You acknowledge and accept that any lift pass issued to you may be cancelled or suspended by us if an unauthorised person is found to be using it prior to you reporting it lost or stolen.

Photo Requirement:

1. A current photo is required to be uploaded to your profile at the start of each season.
2. Where a photo is not uploaded, your purchased product/s will be suspended until your photo is provided.
 - a. To update your photo please go to shop.thredbo.com.au
 - i. To update your photo, visit shop.thredbo.com.au, sign in, and select *My Account*.
 - ii. Once your photo is updated, the suspension on your product(s) will be lifted.

Product Amendments:

1. Product amendments may be made to the product type, duration and start date, provided the change is to a product of equal or greater value, and the request is made up to 4.00pm the day prior to the selected product start date:
 - a. The value of your product requiring amendment is credited to your account via a MyMoney Credit to be used to repurchase the correct product at the best available rate via the Thredbo Online Shop.
 - b. Where amended to a different pricing season, duration or product type, may require additional payment due to the best available rate for the amended date being higher.
 - c. Where amended product is lower than the original purchase amount, no refund is provided for the difference in price. MyMoney Credits do not expire and can be used on future purchases.
 - d. Product amendment requests may be made via phone or email as follows:
 - i. By email: guestservices_thredbo@evt.com
 - ii. By phone: 1300 020 589. Sales Support office hours are generally 8.30am to 4.00pm during the summer season.
 - e. Change requests made inside 4.00pm the day prior to the selected product start date are not accepted.
 - f. Change of person is not accepted.

Thredbo Season Pass Payment Plan - Summer

By selecting the Thredbo Season Pass Payment Plan you acknowledge that you agree with and will abide by the following terms and conditions.

1. All access and benefits associated with the Thredbo Season Pass are not valid until the Final Payment has been made.
2. Your Thredbo Season Pass deposit of \$49 paid is:
 - a. for your personal use only and is non-transferable to any other person; and
 - b. non-refundable or transferable to another product or year.
3. To obtain the Thredbo Season Pass Payment Plan, your credit card must be stored on file.
4. If you do not wish to have your credit card stored on file, you are not entitled to the Thredbo Season Pass Payment Plan.
5. Thredbo MyMoney cannot be used for the deposit of the Thredbo Season Pass Payment Plan. Where MyMoney is to be applied to the payment of the Thredbo Season Pass, you must select the full priced option and pay in full in one transaction.
6. You agree to the payment schedule set out below:

Age	Price	Deposit Paid	Final Payment Due 5 May
18 to 64 Years	\$759.00	\$49.00	\$710.00
13 to 17 Years	\$619.00	\$49.00	\$570.00
5 to 12 Years	\$569.00	\$49.00	\$520.00
65 to 69 Years	\$619.00	\$49.00	\$570.00
70 to 79 Years	\$249.00	\$49.00	\$200.00

7. The remaining balance of the Thredbo Season Pass will be automatically deducted from your credit card on file on the following schedule:
 - a. Final Payment on 7 October 2025
 - i. Failure to make the Final Payment by 7 October 2025 will result in the forfeit of the deposit paid to the maximum value of \$49 per pass and cancellation of the Thredbo Season Pass.
8. If you wish to make your Final Payment prior to 7 October 2025, please contact Thredbo Guest Services on 1300 020 589 or email guestservices_thredbo@evt.com

9. To cancel the Thredbo Season Pass Payment plan, refer to Thredbo Season Pass Protection terms listed below.
10. Any exceptions to the Thredbo Season Pass Payment Plan terms and conditions are at the discretion of Kosciuszko Thredbo Pty Limited.

Thredbo Season Pass Protection

1. Thredbo 2025/26 Summer Season Pass Protection ('**Refund Protection**') is subject to the terms and conditions below which are to be read in conjunction with all other notices and signs that we may from time to time publish or display relating to Refund Protection.
 - a. Any person who buys a 2025/26 Thredbo Summer Season Pass from us for the 2026 Winter Season is covered by Refund Protection.
 - b. Refund Protection only applies to the 2025/26 Thredbo Summer Season Pass purchased.
 - c. Refund Protection only provides for a refund due to Season Ending Injury, Medical Circumstance or Relocation in accordance with these terms and conditions and not for any other reason.
 - d. Refund Protection is NOT transferable and cannot be re-sold or exchanged to another person or transferred to another year.
 - e. Where MyMoney obtained via either an On Mountain Injury Credit or Pre Arrival Injury Credit is used as payment for the 2025/26 Thredbo Summer Season Pass, then in accordance with the terms and conditions relating to an On Mountain Injury Credit and Pre Arrival Injury Credit the MyMoney amount will not be refunded. Any MyMoney Credit minus the Refund Protection Amount per paragraph 1 i. below will be credited to the guest's MyThredbo profile as a MyMoney Credit.
 - f. The maximum refund amount of Refund Protection shall not exceed the full purchase price for the 2025/26 Thredbo Summer Season Pass.
 - g. With respect to an Injury or Medical Circumstance affecting the Season Pass Holder, a Doctor must in a medical certificate recommend that due to the severity of the Injury or Medical Circumstance, it is Medically Necessary that the Season Pass Holder not ski or snowboard for the remainder of the enrolled 2026 Thredbo Winter Season. A copy of the Doctor's medical certificate must be provided to us.
 - h. The Season Pass Holder must apply to us for a refund (refer to paragraph 1 q. below for contact details) as soon as is reasonably practical after the occurrence of the Injury or the onset of the Medical Circumstance or Relocation.
 - i. The Refund Protection amount is calculated off the number of days scanned on the Thredbo Season Pass purchased less any amount forfeited under the Thredbo Season Pass Payment Plan terms and conditions specified above to a maximum value of \$49 per pass ('**Forfeited Amount**'):
 - i. Zero Days Scanned – 100%
 - ii. 1 Day Scanned – 90%
 - iii. 2 Days Scanned – 80%
 - iv. 3 Days Scanned – 70%
 - v. 4 Days Scanned – 60%
 - vi. 5 Days Scanned – 50%
 - vii. 6 Days Scanned – 40%
 - viii. 7 Days Scanned – 30%
 - ix. 8 Days Scanned – 20%
 - x. 9 Days Scanned – 10%
 - xi. 10 or more Days Scanned – No Refund
 - j. 2025/26 Thredbo Summer Season Pass or associated benefits will not be reinstated once a refund has been provided.
 - k. Refund Protection coverage is not payable in any circumstances resulting in whole or in part from:
 1. The Participant engaging in or attempting to engage in unlawful conduct;
 2. Business interruption to or closure of all or part of the Resort due to circumstances beyond our control including relating to any safety measures (subject to paragraph l. below);
 3. Elective or cosmetic surgery;
 4. Injury or Medical Circumstance arising from alcohol or drug abuse;
 5. Violation of any of these Terms and Conditions;
 6. Violation of the Alpine Responsibility Code; or
 7. Any particular amount of snow.
 - l. Refund Protection does not exclude and is in addition to any refund rights you have under the Australian Consumer Law.
 - m. Refund Protection will begin at the time of purchase of the 2025/26 Thredbo Summer Season Pass.
 - n. Refund Protection claims will not be accepted more than 14 days after the injury date.
 - o. Refund Protection coverage ends on the earlier of:
 1. 11:59:59 p.m. on Sunday 26 April 2026; or
 2. the date when a refund made in accordance with these terms and conditions is finally processed.
 - p. Definitions;
 1. **2025/26 Summer Season** means the period starting on 7 October 2026 and ending on 27 April 2026.

2. **Days Scanned** means a minimum of one (1) access scan per day during the 2025/26 Summer season.
3. **Doctor** means an independent licensed medical practitioner within the scope of his or her license who is not the Season Pass Holder and who is not a person who is related to the Season Pass Holder by blood, marriage or defacto living arrangement.
4. **Season Ending** means the Injury, Medical Circumstance or Relocation prohibits the 2025/26 Summer Season Pass Holder from Hiking or Mountain Biking for the remainder of the 2025/26 Summer Season.
5. **Injury** means physical injury which is sustained as a direct result of an unintended, unanticipated accident that occurs while the Season Pass Holder's coverage under Refund Protection is in force. Injury will also include circumstances where an Injury occurs to a dependent person where the Season Pass Holder must provide primary care for that dependent person.
6. **Medical Circumstance** means an illness or disease that requires treatment by a Doctor, or pregnancy or a relocation which is Medically Necessary.
7. **Medically Necessary** means the Doctor's recommendation is consistent with the symptoms, diagnosis and treatment of the Season Pass Holder's condition, is appropriate with regard to standards of good medical practice and is not primarily for the convenience of the Season Pass Holder.
8. **Season Pass Holder** means the person who has been assigned the 2025/26 Thredbo Summer Season Pass at the time of purchase.
9. **Relocation** means verifiable, international relocation of the Season Pass Holder. It is the responsibility of the Season Pass Holder or the Season Pass Holder's legal guardian making the application to substantiate the Relocation to our reasonable satisfaction.
10. **2025/26 Thredbo Summer Season Pass** means a lift access pass for the 2025/26 Summer Season purchased by or in the name of an individual, from us or through an authorised reseller.

q. Refund requests may be made in person or email to us as follows.

1. If in person, the refund request must be made at a Thredbo Guest Services Office. Office hours are generally 8:30 a.m. through 4:00 p.m. daily during the 2025/26 Summer Season.
2. By email to: guestservices_thredbo@evt.com.
3. Refund requests made after 27 April 2026 will not be accepted.

b. All refund requests will be assessed by us with regard to the fair and reasonable application of these Terms and Conditions. The Season Pass Holder must provide such further information or supporting documentation as is reasonably necessary for us to assess a refund request.

2. These terms and conditions (in conjunction with any other notice or sign that we may from time to time publish or display relating to Refund Protection) comprise the entire agreement between you and us in relation to its subject matter and supersede any prior agreement or understanding on anything connected with its subject matter.
3. These terms and conditions are governed by the laws of New South Wales, Australia. You irrevocably submit to the exclusive jurisdiction of the courts of New South Wales, Australia.

SEVERE WEATHER POLICY:

Please refer to <https://www.thredbo.com.au/terms-conditions/> for terms and conditions in relation to Thredbo's severe weather policy.

THREDBO CANCELLATION POLICY:

Please refer to <https://www.thredbo.com.au/terms-conditions/> for terms and conditions in relation to cancelling a Thredbo product or service.

SUMMER 2025/26 RESPONSIBILITY CODE:

Mountain Bike Responsibility Code:

Regardless of how you enjoy your mountain bike sport always show courtesy to others and be aware that there are inherent risks in all mountain bike recreational activities. Common sense, protective equipment and personal awareness can reduce risk. These risks may include, but are not limited to weather, visibility, surfaces as well as natural and artificial hazards such as rocks, trees, stumps, vehicles, lift towers fences and other Thredbo Resort equipment.

MINIMUM BIKE REQUIREMENTS

- 2 working brakes (disc brakes highly recommended)
- Front Suspension (dual suspension highly recommended)
- Tyres must be at least 1.9" wide
- Remove mudguards longer than 25cm
- No tandem bikes
- No baby carriers

OBSERVE THE CODE AND SHARE WITH OTHERS THE RESPONSIBILITY FOR A GREAT EXPERIENCE

- Take lessons to learn and progress.
- Helmets are mandatory. Full-face helmets are highly recommended on all trails.
- Before using lifts, have the ability to load, ride and unload yourself and your bike safely. Always use restraining devices.
- Do not ride lifts or undertake any form of mountain biking if your ability is impaired by drugs or alcohol.
- Know your ability. Always stay in control on the ground and in the air. Avoid other people and objects around you.
- Obey all signage. Stay on marked trails. Do not cut switchbacks. Keep off closed areas.
- Observe all Walking Zones. Dismount your bike and walk.
- When entering a trail or starting downhill, look uphill and give way to other riders.
- Do not stop where you obstruct the trail or are not visible from above.
- Assist others if you are involved in or witness a collision or accident. Identify yourself to Bike Patrol or staff member.
- Uphill biking is not permitted on Downhill trails or mountain roads at any time due to risk of collisions with machinery or vehicles.

Hiking Responsibility Code

For your safety it is critical to understand weather and conditions may change rapidly and to be prepared for these possibilities to reduce the risk of exposure and rescues. Assess and know if your hike is within our Thredbo leasehold area or outside, understand it may be a prolonged period of time before help can reach remote locations. To preserve and conserve the longevity of the hiking terrain for others it is each individual's responsibility to follow the Leave No Trace principles.

OBSERVE THE CODE AND SHARE WITH OTHERS THE RESPONSIBILITY FOR A GREAT EXPERIENCE

- If observed extreme weather conditions in forecast reconsider and reevaluate hiking. Utilise common sense if extreme high, low temperatures, wind, snow, hail and thunderstorms will impact the hike.
- Take sufficient water, sun and weather protection into the alpine environment as no water refill stations are available, shaded areas are minimal and shelters are remote.
- Be prepared to turn back; weather changes, fatigue, unexpected conditions and running out of time, you can always come back another day.
- Protect water sources; avoid damaging or altering precious and limited alpine streams and lakes through human activities. This includes swimming.
- Do not stop where you obstruct MTB tracks or vehicle access roads or are not visible from above.
- Observe and obey all signs and warnings.
- Avoid walking alone and let someone know your plans. Trip Intention Forms can be submitted through the NSW National Parks and Wildlife Services website.
- Leave No Trace.
 - Plan ahead and prepare.
 - Travel on durable surfaces – remain on designated walking tracks or travel on surfaces which can tolerate trampling. Much of the alpine ecosystem is fragile and cannot recover from trampling.
 - Dispose of all waste properly – no bins are located on hiking trails; all waste is to be disposed in appropriate locations across Thredbo village.
 - Leave what you find – do not pick or remove anything natural.
 - Respect wildlife – appreciate wildlife through quiet and observation from afar.
 - Minimise campfire impacts, understand and be aware of fire restrictions/bans.
 - Be considerate of hosts and other visitors – remain on left hand side of hiking trails to allow for 2-way traffic and others to pass. Do not play music aloud when hiking.

If you are found to have acted in a Dangerous Manner or to be in a closed area, your Pass may be suspended or cancelled by us as outlined below:

Season Pass

- First Instance: Season Pass is Suspended for a period of 7 consecutive days.
- Second Instance: Season Pass is Suspended for a period of 30 consecutive days.
- Third Instance: Cancellation of Season Pass. Pass Holder is Suspended from using Thredbo Lifts for the remainder of the summer season.

Date-Based Lift Pass

- First Instance: Cancellation of remaining validity of Date-Based Lift Pass. Pass Holder is Suspended from using and receiving the benefits of the Pass for a period of 7 consecutive days.
- Second Instance: Cancellation of remaining validity of Date-based Lift Pass. Pass Holder is Suspended from using and receiving the benefits of the Pass for a period of 30 consecutive days
- Third Instance: Cancellation of remaining validity of the Date Based Lift Pass. Pass Holder is Suspended from using and receiving the benefits of the Pass for the remainder of the summer season.

Terms used in this Responsibility Code have the following meanings:

- **Cancellation** means the applicable Pass assigned to the Pass Holder is cancelled with no refund or transfer of unused days;
- **Closed Area** means any area that we have restricted access to from time to time;
- **Dangerous Manner** means a failure to observe and adhere to the Hiking Responsibility Code or Mountain Biking Responsibility Code, as amended by us from time to time;
- **Pass** means either:
 - a **Date-Based Lift Pass** (being a lift pass for a specified date and duration during the 2025/26 summer season); or
 - a **Season Pass** (being a lift pass for the whole of the 2025/26 summer season), purchased by or for the Pass Holder;
- **Pass Holder** means the person using and assigned to the applicable Pass; and
- **Suspended** means the Pass Holder is unable to use and receive the benefits of a Pass.

E-BIKE POLICY

Thredbo Resort welcomes riders to use E- Bikes on designated trails within the Thredbo Mountain Bike Park, which includes our Gravity Trails accessed via the chairlift with a valid pass as well as our various Cross-Country Trails on the Valley floor and lower mountain. To ensure the safety of other riders the following restrictions will apply:

- E-Bikes are allowed to access our gravity trails via the chairlift only for use in one direction from top to bottom on designated trails.
- Due to inherent risk of interaction with plant, machinery or vehicles uphill biking is not permitted in Thredbo outside of designated village trails. Uphill biking is not permitted on Downhill trails or mountain roads at any time.
- E-Bikes and all other mountain bikes are strictly not permitted on resort mountain access roads.
- E-Bikes can only be pedal assist (which means no twisting throttle).
- E-Bikes must be no more than 30kg in weight, riders must be able to load them onto chairlifts unaided.

THREDBO DRONE POLICY:

To maximise safety for staff, customers, property and equipment, we prohibit the unauthorised operation or use of any remotely piloted aircraft or any form of aerial drones (whether by recreational or commercial users) within the Resort area without our approval.

FORCE MAJEURE:

To the extent permitted by law, and subject to Thredbo's Cancellation Policy, we will not be liable to you for any loss or damage (whether direct or consequential), nor be in default under these Terms and Conditions, for failure to observe or perform any of our obligations under these Terms and Conditions for any reason or cause which could not, with reasonable diligence, be controlled or prevented. These reasons or causes include any act of God, strike, lockout or other industrial disturbance or labour difficulty, act of public enemy, war (whether declared or not), blockade, revolution, riot, insurrection, civil commotion, pandemic, epidemic, outbreaks of infectious disease or any other public health crisis or any governmental orders or measures imposed to address such public health crisis, including quarantine or any other social restrictions, lightning, storm, flood, fire, earthquake or any other natural disaster or extreme weather condition, explosion, any action, inaction, demand, order, restraint, restriction, change in law, requirement, prevention, frustration or hindrance by or of any person, government or competent authority, embargoes, unavailability of any essential equipment, chemicals or other materials, unavoidable accident, lack of transportation and any other cause whether specifically referred to above or otherwise which is not within our reasonable control.

PRIVACY STATEMENT

We collect, store and use the personal information which you provide to us in accordance with our Privacy Policy available at <https://www.thredbo.com.au/privacy-policy/>

IF YOU BREACH ANY OF THESE TERMS AND CONDITIONS WE MAY REQUIRE YOU TO FORFEIT YOUR SEASON LIFT AND RESORT ACCESS, IN WHICH CASE YOU WILL LOSE ALL PRIVILEGES ASSOCIATED.